

The Bellevue Hospital

ADMINISTRATION *Fax 419.483.9718*

4200 Fay Wade ① *Executive Assistant*
Sara Brokaw, *President & CEO*
4609 Darrell Lentz ① *Interim CFO*

BELLEVUE HOSPITAL, THE

419.483.4040 Bellevue
419.547.0074 Clyde
419.639.2065 Fremont, Green Springs, Republic
419.484.5990 T.Y.Y.

BELLEVUE HOSPITAL FOUNDATION, THE

4319 Dennis Sabo ① *Director*
800.850.5528 Corvette Hotline

BIO-MEDICAL

4280 Javen Gooslin ①
7249 Urgent Needs While On-Site
1.800.630.0410 Off-Site Hours
4401 Kim Stults ① *Director*

CANCER CARE & INFUSION SERVICES

Fax 419.484.5443

Infusion Order Fax 419.484.5450

419.484.5440 Direct Line
4931 Reception
8992 Infusion Nurse ①
4684 Loretta Nichols ① *Director*

CARDIAC/PULMONARY REHAB

Fax 419.483.1333

4303 Office/Gym ①
4443 Dan Hay *Lead RN*
4678 Julie Jones ① *Director*

CARDIOPULMONARY *Fax 419.484.5413*

4244 Unit Secretary
7223 EKG
7224 Echo
7225 & 7726 RT
4685 Michelle Garcia ① *Director (Respiratory Therapy)*
4293 Marc Schoen ① *Director (Cardiology)*

CASE MANAGEMENT *Fax 419.484.6063*

4297 Gail Englehart ①
4686 Nicole Raifsnider ①
4890 Suzanne McGinnis ①
4681 Kim Dukeshire ① *Director*

CENTRALIZED SCHEDULING *Fax 419.484.5450*

3067 & 3068 Schedulers
4685 Michelle Garcia ① *Director*

CLINICAL EDUCATION *Fax 419.484.25477*

4530 Carrie Mason ① *Director*
4442 Suzanne Fay ① *Lead AHA RN*

CLYDE - URGENT CARE *Fax 419.547.2817*

Office 419.547.0700

COMMUNITY OUTREACH

4684 Loretta Nichols ① *Director*
6610 ①

COMPLIANCE OFFICER *Fax 419.484.5451*

4264 Marianne Schoen ①

CONFERENCE/MEETING ROOMS

1351 Main Conference Room A
1352 Main Conference Room B
4267 Administration Conference Room
4619 East Conference Room
4694 Second Floor Conference Room
4696 Terrace Conference Room
8888 Computer Education Room

Emergency Cell Phone Numbers

(Phone will be distributed by Supervisors/Patient Access personnel during a system-wide phone failure)

Supervisor - 419.217.6701 - Voice Mail Password: 40401

Anytime Fitness - 419.217.6319

Cardiopulmonary - 419.217.8325 - Voice Mail Password: 40406

Diagnostic Imaging/Lab - 419.217.5942 - Voice Mail Password: 40404

Dietary - 419.217.3240 - Voice Mail Password: 40410

ER Primary - 419.217.8345 - Voice Mail Password: 40405

ER Secondary - 419.217.5755

Family Birthing Center/OR - 419.217.6418 - Voice Mail Password: 40402

Intensive Care Unit - 419.217.4957 - Voice Mail Password: 40408

Medical/Surgical Unit - 419.217.5678 - Voice Mail Password: 40407

Pharmacy - 419.217.8716 - Voice Mail Password: 40411

Rehabilitation Services - 419.217.4144

Security - 419.217.0442

Sleep Disorders Center - 567.224.2659 - Voice Mail Password: 40412

Switchboard - 419.217.8344 - Voice Mail Password: 40403

InDemand Interpreting Service

Access a Medical Interpreter Using Any Phone:

1. Dial 844.312.4097.
2. State desired language.
3. If a third party call is needed, communicate to operator BEFORE being transferred to an interpreter. The operator needs to make the third party call and conference in all parties, including the interpreter.

Tips for Working Effectively with a Medical Interpreter:

1. Allow the interpreter to greet you and provide an interpreter ID number.
2. Provide the interpreter with a brief explanation of the call.
3. Speak directly to your patient and make eye contact when applicable.
4. Speak in the first person and use short and complete phrases. Avoid slang, jargon, and metaphors.
5. Allow the interpreter to clarify linguistic and cultural issues.
6. Remember that everything is repeated and kept confidential.

24/7 Customer Support: 877.899.3824

DIAGNOSTIC IMAGING Fax 419.483.1303

4338 Techs/Workcore
 4364 Techs/Workcore
 4234 Unit Secretary (Women's & Diagnostic Imaging)
 4235 Unit Secretary (Women's & Diagnostic Imaging)
 4274 Nuclear Medicine
 4307 CAT Scan
 4666 Jessica Lepley ① PACS, QA, Nuclear Tech
 4481 MRI
 4289 Mammography
 4383 Becky Myers ① Registered Nurse
 7233 Ultrasound
 6499 Lori Stimmel ① Eagle Crest Ultrasound
 4293 Marc Schoen ① Director

EDUCATION

4203 Donna Cook ① Non-Clinical Education
 4530 Carrie Mason ① Clinical Education

EMERGENCY DEPARTMENT Fax 419.483.1322

4247 Unit Secretary
 4290 Nurse's Station
 4291 Nurse's Station
 4337 E.R. Registration
 4379 Nurse's Station
 4685 Michelle Garcia ① Director

EMPLOYEE WELLNESS/FITNESS

4272 Natasha Shaw ① Leader
 4478 Nicole Shelley ① Anytime Fitness

ENVIRONMENTAL SERVICES Fax 419.483.1349

4318 Melissa Caranfa ① Leader
 4682 Chasity Baptista ① Director
 5439 Housekeeping/Linen Room

1st Shift - 7 a.m.-3:30 p.m.

7201 Med/Surg & First Floor
 7230 ICU/ER/Radiology & Lab
 7250 FBC & ER
 7252 Stacy Gibbs

2nd Shift - 2 p.m.-10:30 p.m.

7201 Med/Surg & ICU
 7219 Surgery/PACU/AMB
 7230 ER/ICU/Radiology & Lab
 7252 ER & FBC

FAMILY BIRTHING CENTER Fax 419.483.1321

4295 Nurse's Station
 4296 Nurse's Station
 4611 Cherri Wilson ① Lactation Consultant
 4683 Holly Bollenbacher ① Director

FINANCE Fax 419.484.5403

Accounts Payable email: accountspayable@bellevuehospital.com

4204 Walter Kramer ① Interim Controller
 4286 Valerie Reesman ① Accounts Payable
 4658 Deb Phenicie ① Staff Accountant/Payroll
 4366 Elizabeth Wilkerson ① Staff Accountant
 4374 Kole Sherrill ① Financial Analyst

GIFT SHOP

4408 Volunteer Office ①
 4420 Gift Shop
 4319 Dennis Sabo ① Director

HEALTH INFO MANAGEMENT Fax 419.483.1332

4212 Karen McBroom ① Release of Records/Info
 4353 Mary Lou Mittower ① Clerk
 4853 Jeanne Brown ① Clerk/Chart Analysis
 4216 Teresa Hartley ① Coder
 4460 Cindy Andrews ① Coder/Leader
 4264 Marianne Schoen ① Director

HEALTH INFO TECHNOLOGY/TELECOMM.

Department email: helpdesk@bellevuehospital.com

Fax 419.484.5457

4761 Help Desk ①
 4401 Kim Stults ① Director

HUMAN RESOURCES Fax 419.484.6067

Department email: humanresources@bellevuehospital.com

4203 Donna Cook ① HR Generalist
 4272 Natasha Shaw ① Benefits Leader

INFECTION MGT/EDUCATION Fax 419-484-5976

4318 Melissa Caranfa ①
 4682 Chasity Baptista ①

INTENSIVE CARE Fax 419.483.1323

4464 Unit Secretary
 4250 Nurse's Station
 4681 Kim Dukeshire ① Director

LABORATORY Fax 419.483.1301

4245 Unit Secretary
 4213 Microbiology
 4330 Blood Bank
 4329 Chemistry
 4202 Hematology
 4972 Amanda Hay ① Lab Lead
 4678 Julie Jones ① Director

MARKETING Fax 419.484.5999*Department email: marketing@bellevuehospital.com***4899** Joshua Jaster ① *Marketing Generalist***4319** Dennis Sabo ① *Director***MATERIALS MANAGEMENT***Fax 419.483.1302 - Director**Fax 419.484.5905 - Buyer**Purchasing email to request an order or non-capital PO:
purchasing@bellevuehospital.com***4287** Beth Martin ① *Director***4269** Hanna Meekins ① *Buyer***4268** Storeroom**7202** Clerk ① *Materials Portable***7243** Jess Gibbs ① *Storeroom Portable Phone***MEDICAL STAFF Fax 419.484.5415****4277** Susan O'Lynn ① *Leader***MEDICATION MANAGEMENT CLINIC****5970** Office ① *Fax 419.484.5918***5973** Pharmacist**MEDICAL/SURGICAL FLOOR Fax 419.483.1305****4243** Nurse's Station**4255** Nurse's Station**7246** Nurse Supervisors (5:30 p.m. - 6:30 a.m.,
Monday - Friday; 24/7 coverage on weekends)**4681** Kim Dukeshire ① *Director***NUTRITIONAL SERVICES***Fax 419.483.1309 - Kitchen**Fax 419.483.1347 - Dietician***4253** Kitchen**4214** Christine Huth ① *Clinical Dietician***4315** Tracey Nason ① *Leader***PAIN MANAGEMENT CENTER Fax 419.484.6060**

Main Office Number 419.484.5903

4312 Secretary**4313** Nurses Line**4314** Nurses Line**4513** Ashley Myers ① *Director***PATIENT ACCESS****4337** Emergency Dept Registration**4283** Registration Room #1**4217** Registration Room #2**4336** Registration Room #3**8048** Pre-Registration**4437** Victoria Gamboa ① *QA/Training***4685** Michelle Garcia ① *Director***PATIENT FINANCIAL SERVICES Fax 419.483.1306****5410** Manda Burkett ① *Leader***4208** Vicki Maynard ① *Medicaid Biller***4211** Holly Weichel ① *Cash Poster***4223** ① *Collections/Financial Counselor***4237** Amy Walliser, Cashier Front Desk ① *Cashier***4389** Sally Neff ① *Cash Poster***4288** Workers' Comp (Option 5) ①**4334** ① *Follow-Up Biller***4382** Emily Reeder ① *Chargemaster***8952** Mackenna Peacock ① *Commercial Biller***4888** Brandy Foreman ① *Collections/Financial Counselor***6612** Amy Lawrence ① *Commercial Biller***6617** Monica Price ① *Medicare Biller/Biller Lead***PATIENT PORTAL 419.484.5475 or Ext. 5475****PERIOPERATIVE SERVICES***Fax 419.483.1304 (OR) Fax 419.484.5464 (PACU)***4346** Charge Nurse/Nurse Communicator
*Portable Extension 7236***4419** Surgery Scheduler ①**6111** PACU Charge Nurse
*Portable Extension 7269***8987** PACU Desk**4490** Surgery Waiting Desk Volunteer**4682** Chasity Baptista ① *Director*
*Portable Extension 7257***8982 & 6618** Sterile Processing ①*Sterile Processing email:**sterile_processing_staff@bellevuehospital.com***PHARMACY Fax 419.483.1324****4240** Pharmacy**4222** Pharmacist ①**4002** Buyer/Technician**4246** Chris Hirt ① *Director***PHYSICIAN PRACTICES Fax 419.483.3224****4513** Ashley Myers ① *Director of Physician Services***PLANT OPERATIONS Fax 419.483.1331****4242** Ron McGinn ① *Leader***4667** Michael Burger ①**4662** Matthew Hackenburg ①**4663** Zarek Lilly ①**4445** Maintenance On-Call*Monday - Friday 5:00 p.m. to 7:00 a.m.**Saturday - Sunday 7:00 a.m. to 7:00 a.m.***PRE-ADMISSION TESTING Fax 419.483.1317****4309** Angie Snyder, Nurse Practitioner ①**8047** Kristina Eberly, Nurse Practitioner ①**4305** Jen Wilhelm ①**4682** Chasity Baptista ① *Director*

PRE-REGISTRATION Fax 419.483.1306

0 For Operator ①

REHABILITATION SERVICES Fax 419.483.1342

4279 Department Secretary ①
4406 & 4634 Physical Therapy/Occ. Therapy Staff Office
4480 Inpatient Therapy Office
4279 Speech Therapy
4320 Deana Vogel ① *Rehab Services Leader*
4678 Julie Jones ① *Director*

RISK MANAGEMENT/QUALITY Fax 419.484.2023

4264 Marianne Schoen ① *Director*

SAFETY

4200 Fay Wade ①
4264 Marianne Schoen ① *Director*

SECURITY

4264 Marianne Schoen ① *Director*
5446 Chris Hofacker ① *Leader*

SLEEP DISORDERS CENTER Fax 419.484.5498

5494 Office ①
5496 Lead Technician
5497 Technician Room
4684 Loretta Nichols ① *Director*

SOCIAL SERVICES Fax 419.484.6063

4367 Carah Weber ①
Portable Ext. 7238
4681 Kim Dukeshire ① *Director*

SPECIALTY PHYSICIAN SERVICES

Fax 419.484.2027

4405 Office ①
4513 Ashley Myers ① *Director*

VEIN & BODY SPECIALISTS Fax 419.484.5917

5960 Office ①
Portable Ext. 5963
4513 Ashley Myers ① *Director*

VISITOR WAITING AREAS

4490 Surgery Waiting Area

VOLUNTEERS

4645 Atrium Volunteers Desk
4648 Volunteers Work Area
4319 Dennis Sabo ① *Director*

WALL PHONES

2034 Dietary Vending Area
4376 Sterile Processing Hallway
4377 Radiology Hallway
4643 Administration Hallway
4656 Atrium Wall Phone

WOUND CENTER

8733 Andrea Gazdecki *Wound Center Nurse*
5931 Wound Center Secretary
8729 Nurse's Line
8731 Nurse's Line
4513 Ashley Myers ① *Director*

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DENOTES VOICE MAIL

OVERHEAD PAGING - wait for buzz, then dial "0"

EMERGENCY CONTACTS

Healthcare Provider	Phone Number
American Red Cross	800.828.1975
Bellevue Care Center	419.483.6225
Bellevue Health Department.....	419.483.3404
Cleveland Clinic.....	216.444.2200
Cleveland Metro Life Flight	800.233.5433
Firelands Health Main Campus	800.342.1177
Firelands Health South Campus.....	800.342.1177
Fisher-Titus Medical Center, Norwalk.....	800.589.3862
Heritage Village (Arbors at Clyde)	419.547.9595
Heritage Village Assisted Living	419.547.7746
Magruder Hospital, Port Clinton.....	419.734.3131
Mercy St. Vincent Medical Center, Toledo.....	419.251.3232
Mercy Tiffin Hospital.....	419.455.7000
Mercy Willard Hospital.....	800.833.2931
Poison Control Hotline	800.222.1222
ProMedica Memorial Hospital, Fremont	419.332.7321
Spring Creek Nursing & Rehabilitation Center.....	419.639.2626
Stein Hospice	419.625.5269
St. Vincent Charity Medical Center, Cleveland	216.861.6200
Toledo Children's Hospital I.C.U.	800.472.6428
The Toledo Hospital Maternal Transport.....	800.235.0600
The University of Toledo Medical Center	800.321.8383
Toledo St. Vincent Life Flight.....	800.241.5433
University Hospital Case Medical Center, Cleveland	216.844.1000
The Willows at Bellevue	419.483.5000

TBH MEDICAL OFFICE BUILDINGS

EAGLE CREST HEALTH PARK, 102 COMMERCE PARK DR., BELLEVUE

EXTENSION	PHONE	FAX
<i>Suite A - Rehabilitation Services</i>	419.483.4040	419.483.1342
4320 Deana Vogel ① <i>Lead PT</i>		
4279 Department Secretary ①		
4634 Physical Therapy Gym		
4478 <i>Suite B - Anytime Fitness (Nicole Shelley)</i>	419.484.5426	
<i>Suite C - NOMS OB/GYN</i>	419.483.2494	419.484.5923
Corey Fazio, D.O., Amy Ramey, PA-C		
6414 Susan Spitler		
8039 Nurses Line		
6405 Miranda Angelone (Surgery Scheduler)		
5931 <i>Suite D - The Reconstruction Institute.....</i>	419.484.5430	419.547.1122
Peter Highlander, DPM, Kimberly Cullen, PA-C		
Steven Copeland, M.D.....	419.222.6622	419.224.0015
Dylan Mathews, D.O.....	419.222.6622	419.224.0015
Selvon St. Clair, M.D.....	419.222.6622	419.224.0015
Mohamed Osman, M.D.....	419.291.2003.....	419.479.6977
5931 <i>Suite D - Wound Reconstruction Center.....</i>	419.484.5965.....	419.483.3224
Peter Highlander, DPM		
4513 Ashley Myers ① <i>Director of Physician Services</i>		

NOMS PRIMARY CARE, 402 W. MCPHERSON HWY., CLYDE

<u>EXTENSION</u>	<u>PHONE</u>	<u>FAX</u>
Marc Naderer, M.D.....	419.547.0340	419.547.9130
Lisa Aichholz, CNP.	419.547.0340	419.547.9130

MEDICAL BUILDING #1, 1400 W. MAIN ST., BELLEVUE

<u>EXTENSION</u>	<u>PHONE</u>	<u>FAX</u>
5960 Suite A - Vein & Body Specialists	419.484.5960	419.484.5917
Suite C - Pain Management Center	419.484.5903	419.484.6060
6610 Suite E - TBH Community Outreach		
Suite G - Robert Seese, M.D. Pediatrics.....	567.228.0302	567.288.0303

<u>PHYSICIAN PHONE NUMBERS</u>

Please note that the physician office's direct phone extensions listed below should be used for patient care needs only. These extensions should not be used for personal use. If you need to contact the office for personal questions, please use the regular full phone number listed.

<u>EXT.</u>	<u>NAME</u>	<u>PHONE</u>	<u>FAX</u>
	Alda, Rugen MD	419.483.9000	419.483.9003
4450	Ball, Ben D.O.	419.483.7240	419.483.2543
	Benedict, Steven M.D.....	419.483.2403	419.483.8418
	Berry, Daniel MD	419.483.9000	419.483.9003
	Bower, Mary M.D.....	419.355.9440	419.355.9443
4450	Braun, Marcia M.D.....	419.483.7240	419.483.2543
	Brown, Nicholas D.P.M.....	419.483.4800	567.214.4105
	Chawla, Apoorva M.D.....	419.484.5440	419.484.5443
	Collins, Jenneth O.D.....	419.484.8181	419.484.1033
	Cook, Gregory M.D.....	419.484.1701	419.484.0087
	Copeland, Steven M.D.	419.222.6622	419.224.0015
	Danner, Nicole D.O.	419.483.2403	419.483.8418
	Eltahawy, Ehab M.D.....	419.483.2229	567.214.2009
6400	Fazio, Corey D.O.....	419.483.2494	419.484.5923
	Furlong, Dennis D.O.	419.547.8555	419.547.9119
4312	Giedraitis, Andrius M.D.	419.484.5903	419.484.6060
	Grillis, Michael D.O.	419.355.8488	419.355.8490
	Hemeyer, Edward M.D.....	567.214.4147	567.214.2002
5931	Highlander, Peter D.P.M.....	419.484.5430	419.547.1122
	Hohman, Jennifer M.D.	419.355.9440	419.355.9443
	House, Charles D.O.	419.732.1833	419.732.0383
4219	Hoy, Doug M.D.	419.483.1991	419.483.1566
4312	Lakshmipathy, Naren M.D.	419.484.5903	419.484.6060
	Mathews, Dylan D.O.....	419.222.6622	419.224.0015

PHYSICIAN PHONE NUMBERS - Cont.

<u>EXT.</u>	<u>NAME</u>	<u>PHONE</u>	<u>FAX</u>
	Motley, Mark O.D.	419.483.7685	419.483.4694
	Naderer, Marc M.D.....	419.547.0340	419.547.9130
	Nill, Michael M.D., F.A.C.S.....	419.668.0680	419.663.5808
	Osman, Mohamed, M.D.	419.291.2003.....	419.479.6977
	Rice, Robert M.D.	419.484.1701	419.484.0087
	Ross, Samuel M.D.	419.483.6267	949.561.4495
	Pifer, Mark O.D.	419.483.7685	419.483.4694
5942	Samsa, Nathan D.O.	419.484.5980	419.484.5982
	Smith, Donald M.D.	419.484.1701	419.484.0087
	St. Clair, Selvon, M.D.	419.222.6622	419.224.0015
	Stepanic, George Jr. D.O.	419.547.2810	419.547.1301
	Timmis, Hilary Jr.	419.483.4488	419.483.6276
	Valone, Charles Jr. D.O.	419.334.7191	419.334.7405
	Waters, Patrick M.D.	419.484.1701	419.484.0087
	Yuhas, John D.O.	419.547.8555	419.547.9119
	Zahler, Jonathan D.O.	419.668.3295	419.668.8861

PHYSICIAN'S OFFICE PHONE NUMBERS

Please note that the physician office's direct phone extensions listed below should be used for patient care needs only. These extensions should not be used for personal use. If you need to contact the office for personal questions, please use the regular full phone number listed.

<u>EXT.</u>		<u>PHONE</u>	<u>FAX</u>
	Advanced Family Eyecare	419.483.7685	419.483.4694
	Advanced Neurologic Associates	419.483.2403	419.483.8418
4450	Ball Medical Clinic (Firelands Physician Group).....	419.483.7240	419.483.2543
	Braun, Ball, Rohrbacher		
4219	Buckeye Medical.....	419.483.1991	419.483.1566
	Hoy, Cramer		
	Cleveland Clinic Cancer Centers	419.626.9090	419.626.6319
	Clyde - Urgent Care	419.547.0700	419.547.2817
	Envision Icare	419.484.8181	419.484.1033
	Executive Urology - Bellevue	419.484.1701	419.484.0087
	Executive Urology - Norwalk.....	419.668.4328	419.663.9666
	Executive Urology - Sandusky.....	419.627.8771	419.627.0363
6400	NOMS OB/GYN	419.483.2494	419.484.5923
	Fazio, Ramey		
4285	NOMS Primary Care, Clyde	419.547.0340	419.547.9130
	Naderer, Aichholz, Fitzpatrick		
	Firelands Bellevue Dialysis	419.483.2070	419.483.2120
	Firelands Counseling & Recovery Services.....	419.483.6516	419.483.9316

PHYSICIAN'S OFFICE PHONE NUMBERS - Cont.

<u>EXT.</u>		<u>PHONE</u>	<u>FAX</u>
5931	The Reconstruction Institute	419.484.5430	419.547.1122
	NOMS Ear, Nose & Throat	419.483.4488	419.483.6276
	NOMS Fremont Family Practice	419.355.9440	419.355.9443
	North Central Family Physicians	419.547.8300	419.547.8007
	North Coast Orthopedic Surgery	419.355.9800	419.355.9700
	Northwest Primary Care	419.547.8555	419.547.9119
	Talbot Health Services (Addiction Services)	419.484.5949	

TBH Specialty Physician Offices419.484.1022 419.484.2027

MONDAYS UPMC Cardiology

THURSDAYS UPMC Cardiology

TUESDAYS UPMC Cardiology

FRIDAYS UPMC Cardiology

WEDNESDAYS UPMC Cardiology

EMERGENCY NUMBERS

<i>Bellevue Fire Department</i>	<i>Emergency: 419.483.3333</i>	<i>419.483.2659 (non-emergency)</i>
<i>Bellevue Police Department</i>	<i>Emergency: 9-1-1</i>	<i>419.483.4444 (non-emergency)</i>
<i>North Central E.M.S.</i>	<i>Emergency: 800.589.2515</i>	<i>419.499.2515 (non-emergency)</i>



HEALTHY. Inside and out.
This facility is an entirely tobacco-free environment.

The Bellevue Hospital
1400 West Main Street, Bellevue, OH 44811
419.483.4040-Bellevue 419.547-0074-Clyde
419.639.2065-Fremont, Green Springs, Republic 419.484.5990-T.Y.Y.
DIRECTORY ASSISTANCE: <http://msn.whitepages.com>