

TBH Uses Technology That Adds a Layer of Protection Against COVID-19

Safety is a top priority at The Bellevue Hospital (TBH) and making sure the environment is protected is even more crucial as the community navigates through the current pandemic. TBH's Environmental Services Department utilizes two state-of-the-art tools that aid in minimizing the spread of COVID-19.

"We are continually looking for innovative ways to ensure the safety of our patients, community and staff," said Timothy A. Buit, TBH's president and chief executive officer. "These techniques and technologies have been added to an already stringent disinfection protocol to create an added layer in the fight against COVID-19."

One of these technologies, which TBH was utilizing even before the pandemic, is MoonBeam[™]3,



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an ultraviolet-C disinfection device that adds assurance beyond manual cleaning and disinfection. MoonBeam3 is designed for fast disinfection of public and high-risk areas such as surgery, nurses stations, trauma rooms and waiting areas. Currently, TBH also uses this technology to disinfect rooms where COVID-19 patients were treated.

How does it work? The system offers three individually adjustable arms that can be positioned at almost any angle, optimizing disinfection energy to allow dosing of both horizontal and vertical surfaces, in just three minutes.



Renee Drossman, a member of TBH's Environmental Services team, uses the MoonBeam™3 technology to disinfect a room where a COVID-19 patient was treated.

MoonBeam3 has undergone third party testing against several microorganisms including viruses, bacteria and bacterial spores. Most recently, third party testing has shown this device is effective against SARS-CoV-2, the pathogen that causes COVID-19, with contact times as low as four seconds.

In addition to MoonBeam, TBH began using the SteraMist Binary Ionization Technology in early fall 2020 to disinfect hard to clean contaminated equipment and high touch surfaces. The sprayer uses a sole active ingredient of only 7.8% hydrogen peroxide and once the mist/fog is sprayed on a surface there is no need to wipe or rinse, which offers a quick turnaround time for staff.

As the COVID-19 outbreak evolves, The Bellevue Hospital continues to monitor the situation closely and make adjustments to our policies and services as needed. For a complete list of service changes and visitor restrictions, visit <u>bellevuehospital.com</u>.

COVID-19 Drive-Thru Testing Offered at TBH

On Dec. 14, The Bellevue Hospital (TBH), transitioned to drive-thru COVID-19 testing at its Main Entrance, which faces Route 20.

"We are beginning to see an increase in volume of COVID-19 testing and for safety, efficiency and convenience we have decided to create a drive-thru testing site," said Timothy A. Buit, TBH's president and chief executive officer. "This will provide our community easier access to COVID-19 testing as we continue to see a surge of cases in this area."







COVID-19 drive-thru testing hours are: Mondays – Fridays, 6:30 a.m. – 5:30 p.m. Saturdays, 6:30 a.m. – noon





Patients who need a COVID-19 test should enter TBH via Route 20 and turn onto Progress Drive. Patients will follow signs to the Main Entrance awning for testing and once completed, they will exit toward County Road 302. Patients should wear a mask or face covering on before pulling up for testing. A physician order is required and insurance information will be collected at the time of testing.

Due to this drive-thru testing, the Main Entrance doors are closed to all patients and visitors. TBH currently has only two entrances accessible – Patient Entrance A and the Emergency Department Entrance B. Both of these entrances are located near the County Road 302 entrance to the hospital. Outpatients and visitors will check in at the Patient Entrance A if visiting before 6 p.m. and the Emergency Department Entrance B after 6 p.m. and on weekends.

Outpatient COVID-19 collection will be completed at the COVID-19 drive-thru testing site with the exception of those patients who need additional bloodwork or are getting tested as part of pre-admission testing for surgeries. All other laboratory services will be offered through the Main Laboratory at the



hospital, 1400 W. Main St., and Family Health Services outpatient laboratory services, 402 W. McPherson Highway, Clyde. Normal hours of operation for the Main Laboratory are 6:30 a.m. to 5:30 p.m. Mondays through Fridays and 6:30 a.m. to 1 p.m. on Saturdays. Hours at the Clyde location include 8 a.m. to 4:30 p.m. Mondays through Thursdays and 8 a.m. to 11:30 a.m. on Fridays. Please note: No COVID-19 testing will be available at the Family Health Services location.

For more information on TBH's Laboratory Services and to access a map for the COVID-19 drive-thru testing, visit www.bellevuehospital.com/services/laboratory-services.



TBH Receives the 2021 Women's Choice Award®

as one of America's Best Hospitals for both Emergency Care and Patient Safety

The Bellevue Hospital has been named one of America's Best Hospitals for Emergency Care and Patient Safety by the Women's Choice Award®, America's trusted referral source for the best in healthcare.

"These awards are a testament to our ongoing commitment to the families within our community – and we could not have achieved this exceptional recognition without the support of our entire TBH Family," said Timothy A. Buit, president and CEO of TBH. "In a year that has been quite challenging, we are so proud of this accomplishment. Our unwavering commitment to providing the best healthcare is our most important pledge to our community."

The Emergency Care award signifies that TBH is one of 477 award recipients representing the hospitals that have met the highest standards for emergency care in the U.S. out of 4,542 U.S. hospitals offering emergency care services.

The methodology for America's Best Hospitals for Emergency Care award is unique in that it combines Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey results with primary research about women's healthcare preferences. The award recognizes excellence in emergency care based on several process of care measures focused on time patients spent in the emergency department, including:

- Total time spent in the Emergency Department
- Time from admission to a room
- Percent of emergency patients who left without being seen

Criteria for selecting TBH as one of America's Best also included the percentage of patients who came to the emergency department with stroke symptoms who received brain scan results within 45 minutes of arrival. Also included this year were hospitals that performed well in responding to patients showing symptoms of severe sepsis, a very dangerous condition. The awarded hospitals represent those with emergency departments with average measure times in the highest 25th to 50th percentile in the country.

The award is especially significant given that long waits and high crowding can negatively impact patient outcomes, including patients leaving without receiving medical treatment, longer overall length of hospital stay and an increase in mortality rates. "We have found that recommendations are an important consideration used by women in selecting a hospital for themselves and their family. By helping women know which

hospitals in their area provide the best critical care, we are able to help them make better decisions, especially when it comes to emergency situations," says Delia Passi, CEO and Founder of the Women's Choice Award.

In addition to the Women's Choice Award for Emergency Care, TBH has been named one of America's Best Hospitals for Patient Safety. This award indicates that TBH is one of 294 award recipients representing the hospitals that have met the highest standards for patient safety in the U.S. out of 4,542 U.S. hospitals for safe surgery practices and lower rates for complications and infections.

Healthcare has made significant strides in patient safety in recent years. Hospital-acquired conditions have declined resulting in fewer patient deaths according to the U.S. Department of Health and Human Services and the Agency for Healthcare Research and Quality (AHRQ). Hospital-acquired conditions are conditions that a patient develops while in the hospital being treated for something else.

"Not all hospitals can say they are the safest in the country, and by identifying those who are, the Women's Choice Award is helping the female consumer identify the hospitals in her community that are dedicated to creating the safest patient experience," said Passi. "This recognition is critical for women as they make over 80% of healthcare decisions and need to know they are putting themselves—and their family members—in the safest hands."

The methodology used to select TBH as one of America's Best Hospitals for Patient Safety is unique in that it evaluates 11 Centers for Medicare and Medicaid Services' (CMS) measures of infections and complications, Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey results along with primary research about women's healthcare preferences. It is the only award recognizing excellence in patient safety based on robust criteria that consider patient satisfaction and clinical excellence.







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Sandusky Native Named Vice President of Finance

Carrie L. Condon of Sandusky was recently named vice president of finance/chief financial officer of The Bellevue Hospital. Condon will fill a position that was open when Timothy A. Buit was promoted to TBH's president and chief executive officer.

"We are excited to find someone with a vast amount of experience in both the acute and post-acute setting. Carrie will be a great asset to TBH as we navigate the remainder of 2020 and beyond," Buit said.

As vice president/CFO, Condon will work with TBH's executive team to establish goals, strategies, growth plans and policies. She will guide the organization and affiliates in strategic planning for and implementation of financial/operational systems to succeed as health care reimbursement models change as a result of legislative, regulatory, or marketplace healthcare reform. Key duties

include patient financial services, patient access, general accounting, budget and reimbursement, materials management, health information management and case management.



Prior to joining TBH, Condon most recently served as the director of financial reporting for strategy and network development at a large skilled nursing home based out of Florida. She has vast experience in value-based programs, information technology and auditing in both acute and post-acute care settings. Condon received her bachelor of science in business administration, specializing in accounting, from Bowling Green State University in May 1999 and earned a master of accountancy with an emphasis in information systems from BGSU in August 2000.

Condon is a native of Sandusky and recently returned to the area. In her spare time, she is involved with animal welfare programs.



Please join us in welcoming Carrie to the TBH family.